

## TERMS & CONDITIONS

**ORDERING** Call toll-free 1.800.654.4757 (or 414.247.5531 outside our toll-free calling area), or order securely online at [www.delcity.net](http://www.delcity.net). You can also fax your order with the necessary payment information to 1.800.431.1293 or 414.228.6100. All orders received by Del City will be confirmed via email, fax or by phone at your request. Our Customer Service department is open Mon-Fri 7am – 6pm CST.

**MINIMUM ORDER** \$25, excluding any freight charges and applicable sales tax.

**PRICES** Prices are subject to change without notice. For quantities larger than shown in the price list, call 1.800.654.4757 to speak with one of our account representatives for a special quotation. Our prices do not include freight or any federal, state or local taxes.

**CASH DISCOUNT & TERMS** Payment terms are 1% 10 days, net 30 days. Visa, MasterCard, American Express and Discover/Novus payments are accepted. No charges will be made to your credit card until the product has been shipped. An account can be set up; simply fill out and submit the Credit Application form at the back of this catalog. Del City's Credit Manager will follow-up with you.

**FREIGHT** Orders for in-stock items will normally ship the same day or next business day via UPS ground service. All merchandise is shipped "prepaid and add" with the shipping cost being added to the total cost of your invoice. Oversized packages, special order products, and shipments to Alaska, Hawaii, and US Territories may incur additional freight charges. If an order incurs more than two shipments, the remaining shipments to deliver the order will be shipped freight prepaid by Del City.

**SALES TAX** Applicable sales tax will be added to orders for customers who reside in Arizona, California, North Carolina, Nevada, Oklahoma, and Wisconsin if a tax exempt or resale certificate is not currently on file with Del City. If you are a tax-exempt customer in one of these states, please fax a copy of your tax exempt certificate to Del City at 800.431.1293.

## PRODUCT RETURNS

With your satisfaction guaranteed, we will cheerfully make adjustments, issue refunds or credit your account on standard catalog items during the first 30 days after delivery. A Return Authorization Number is required on all returns. Simply call 1.800.654.4757 to speak to one of our account representatives for an RGA number and proper shipping instructions. The RGA number will need to be clearly marked on all packages, and be accompanied by a copy of the Return Goods Authorization form. **Items returned to Del City without an RGA number are subject to a 15% restocking fee.** This number will streamline all returns, making account reconciliation quicker and easier for everyone. Please have your invoice number available when you place your call. Claims for shortages should be made within 10 days after receipt of shipment.

## DEL CITY WARRANTY

Del City warrants to original purchasers of products that at the time of shipment such products shall be free of defects in material and workmanship. This warranty does not cover ordinary wear and tear, abuse, misuse, overloading, alteration or products which have not been installed, operated or maintained in accordance with the intended use. Del City will repair or replace, during the applicable warranty period, or at Del City's option, refund the applicable portion of the purchase price. The applicable warranty period for all products is the 30-day period following date of purchase by the purchaser, except as expressly provided for certain products covered by either limited 1-year or 2-year warranty from date of purchase. No warranty will be honored unless an invoice or other proof of the purchase date is provided to Del City. Warranty claims received by Del City after the applicable warranty period will not be honored.

When a warranty claim arises, the purchaser must contact Del City directly. If the defect comes under the terms of this limited warranty, Del City will arrange, at its option, one of the following:

- The product will be repaired by Del City authorized personnel.
- Del City will replace the product.
- Del City will refund the applicable portion of the purchase price.

The remedy of repair, replacement or refund provided for herein is the purchaser's exclusive remedy for breach of the above limited warranty. Del City will only be responsible for product that purchaser purchases from Del City.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES WHATSOEVER, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL DEL CITY BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

The purchaser is solely responsible for determining the suitability of Del City's products for the purchaser's use or resale, or for incorporating them into articles or using them in the purchaser's application.

The distributor is authorized to extend the foregoing limited warranty to its original purchasers in connection with sales of Del City products, provided that such products shall not have been altered by the distributor. The distributor shall be fully responsible for any warranties the distributor makes to its customers, which may be more broad or more extensive than Del City's limited warranty.

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800.654.4757

f: 800.431.1293

[delcity.net](http://delcity.net)



# CREDIT APPLICATION

please fax to 800.431.1293 or 414.228.6100

**account no.** (if current customer) \_\_\_\_\_ **contact / buyer:** \_\_\_\_\_

company name \_\_\_\_\_ email address \_\_\_\_\_  
address \_\_\_\_\_  
city \_\_\_\_\_ state \_\_\_\_\_ zip \_\_\_\_\_  
phone \_\_\_\_\_ fax \_\_\_\_\_

**check one:**  individual  partnership  corporation **Dun & Bradstreet no.** \_\_\_\_\_

debtor (individual and partnership only) \_\_\_\_\_ title \_\_\_\_\_  
years in business (required) \_\_\_\_\_ no. of employees (required) \_\_\_\_\_

**taxable**  yes  no **tax rate:** \_\_\_\_\_% **If NO, please fax tax exemption certificate**

## trade references please provide fax numbers

name \_\_\_\_\_ phone \_\_\_\_\_  
address \_\_\_\_\_ city \_\_\_\_\_ state \_\_\_\_\_ zip \_\_\_\_\_ fax \_\_\_\_\_

name \_\_\_\_\_ phone \_\_\_\_\_  
address \_\_\_\_\_ city \_\_\_\_\_ state \_\_\_\_\_ zip \_\_\_\_\_ fax \_\_\_\_\_

name \_\_\_\_\_ phone \_\_\_\_\_  
address \_\_\_\_\_ city \_\_\_\_\_ state \_\_\_\_\_ zip \_\_\_\_\_ fax \_\_\_\_\_

name \_\_\_\_\_ phone \_\_\_\_\_  
address \_\_\_\_\_ city \_\_\_\_\_ state \_\_\_\_\_ zip \_\_\_\_\_ fax \_\_\_\_\_

## bank reference please provide fax number

name \_\_\_\_\_ phone \_\_\_\_\_  
address \_\_\_\_\_ city \_\_\_\_\_ state \_\_\_\_\_ zip \_\_\_\_\_ fax \_\_\_\_\_

Applicant's signature attests to the company's financial responsibility, ability and willingness to pay invoices in accordance with the terms and condition of sale. In the event that account is not paid within the terms of **1% 10 days, Net 30 from the date of the invoice**, orders are subject to being held until payment is received to bring account current. In the event that the account passes 90 days past due, the undersigned is subject to being placed for collections and assessed an interest of 18% per annum, as well as all costs of collections, including reasonable attorney's fees, if collected by law or through our collection agency. **A \$30.00 charge will be assessed for all returned checks.** If an account remains unused for 6 months a new credit application must be resubmitted.

print name: \_\_\_\_\_ date: \_\_\_\_\_

by: \_\_\_\_\_ title: \_\_\_\_\_



2101 West Camden Road Milwaukee WI 53209

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